



SAN DIEGO  
HOUSING  
COMMISSION

# Raise and Expand Access with Community Help (REACH)

The REACH program focuses on providing assistance to current program participants who require additional help to access and utilize SDHC's online systems, complete routine program-related paperwork, and to help gather required verifications.

Community-Based Organizations (CBO) staff have a general understanding of the Housing Choice Voucher Program, required documents, general eligibility criteria, biennial and interim certifications, and the waitlist application. They will assist applicants and participants complete routine Section 8 Housing Choice Voucher Program paperwork.

## CBO Services

REACH CBOs will provide SDHC program participants in person and by appointment assistance with the following items:

- Providing physical space for clients and supplies and equipment needed to access SDHC online systems, including, but not limited to computers, internet access, and scanners to scan and upload documents
- Completing certification paperwork
- Completing interim certification paperwork required to report changes such as household composition, annual income, medical expense deductions, and other changes
- Gathering verification documents, such as SSA/SSI benefit letters, proof of unemployment denial or award of benefits, CalWORKs/Adoptions Assistance/Foster Care payments, VA or other pension benefit documentation
- Assisting with filling out and completing Wait List applications and updating information on existing Wait List applications on the SDHC Rental Assistance Wait List Portal
- Creating email accounts required to create accounts in the Housing Commission's online portal and future applications

## REACH Partners

These organizations will be available to take in person appointments to assist applicants in completing forms, assist with gathering information, and complete Waiting List Updates:

- 1. Casa Familiar:** (619) 428-1115  
119 West Hall Avenue, San Ysidro, CA 92173  
161 West San Ysidro Boulevard, #B 101-102, San Ysidro, CA 92173
- 2. Chicano Federation:** (619) 285-5600  
3180 University Avenue, Suite #110, San Diego, CA 92104
- 3. Logan Heights Community Development Corporation:**  
(619) 858-0563  
3040 Imperial Avenue, San Diego, CA 92104
- 4. Refugee Assistance Center:** (619) 793-9019  
4265 Fairmount Avenue, San Diego, CA 92105
- 5. Horn of Africa Community:** (619) 583-0532  
5348 University Avenue, Suite 101, San Diego, CA 92105
- 6. United Women of East Africa Support Team:** (619) 501-7804  
6523 University Avenue, San Diego, CA 92115

## Request an Accommodation due to Disability

If you are a person with a disability and need a reasonable accommodation, please call the Housing Commission at (619) 231-9400

## General Questions

If you are already receiving Housing Assistance from the Housing Commission and have general questions regarding your assistance, please call (619) 231-9400.

If you have questions regarding your Wait List application or registering for the new Housing Commission Wait List Portal, please contact the Wait List Call Center at 619-578-7640.

*CBO staff are not subject matter experts regarding the Housing Commission policies and will not make policy determinations.*

We're About People



[www.sdhc.org](http://www.sdhc.org)